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Data Tranz Announces Glaxis Work Assignment and Authorization Capability

As of January 11, 2010, Data Tranz customers have had the ability to receive Lynx work assignments electronically through the Internet, directly into their GlassShop Software. The system is a boon to glass business operators, who had previously only been able to send invoices, as it allows them to keep track of incoming dispatches electronically, eliminating the need to watch their fax machine. All the information that was previously incoming on a fax now goes into the GlassShop system automatically, and the system applies the business rules of the work assignment onto the transaction. For example, the electronic work assignment will detail how much can be charged for labor, or it may indicate that it's for a windshield repair, rather than a replacement. The GlassShop system keeps the user from altering the work assignment, and thus leading to rejections, lost time, and lost money.

The ability to receive electronic work assignments from Glaxis has become critical for many in the glass industry since an announcement by Allstate in October that they are to change policies. In that announcement, Allstate explained that it has instructed Lynx Services and Glaxis services to stop issuing jobs to companies that cannot receive electronic work assignments.

In conjunction with Glaxis Work Assignment integration, GlassShop also manages online requests for part and labor authorizations. It will send a request to Glaxis, and receive a reply a few moments later, thus saving the operator time on the phone, and ensuring rapid acceptances of invoices.

The system receives regular dispatches from Glaxis, but it will also receive and notify the user by an automatic onscreen notification for any incoming transactions, especially those that are eScheduled documents from Glaxis. The Data Tranz GlassShop system will ably handle incoming cash jobs (which may come from the PGW website), and also manage parts that may be supplied through ProStars work.

Herb Ludwig, President of Data Tranz explains: "In all, the system has been running fabulously on all types of Windows installations, and our clients are pleased with the ease of use, speed, and accuracy of the entire process, taking them from dispatching, authorizations, invoicing, and invoicing acknowledgements. Installation and initiating the Glaxis process is easy, and we can get shops downloading assignments within a few minutes of setup."

For more information about Data Tranz solutions for the glass industry visit:

www.datatranz.com and download a fully functional demonstration system.

or call Josh Holm at 1-800-241-1493 ext 1.



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